



County of Los Angeles
Department of Public Social Services



Sheryl L. Spiller, Acting Director

Statistical Report
November 2011

Bureau of Contract and Technical Services



County of Los Angeles

Department of Public Social Services

Statistical Report

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Statistical Report

Table of Contents

<u>Charts:</u>	Page
Aided Caseload	
All Aids - Cases, Persons and Expenditures.....	1
Caseload Characteristics.....	2
Cash Aid Programs - Cases Aided by District.....	3
Supplemental Programs - Cases Aided by District.....	4
Cash Aid Programs - Persons Aided by District.....	5
Supplemental Programs - Persons Aided by District.....	6
In-Home Supportive Services Caseload by Office.....	7
Application Processing	
Application Processing Summary.....	8
CalWORKs Application Processing by District.....	9
General Relief Application Processing by District.....	10
Refugee Cash Assistance Application Processing by District.....	11
Medical Assistance Only (MAO) Application Processing by District.....	12
Food Stamp Application Processing by District.....	13
In-Home Supportive Services Application Processing by Office.....	14
Terminations	
Cash Aid Programs - Terminations by District.....	15
Supplemental Programs - Terminations by District.....	16
<u>Graphs:</u>	
Persons Aided - All Aids Combined.....	A
Persons Aided - CalWORKs.....	B
Persons Aided - General Relief.....	C
Persons Aided - Refugee.....	D
Persons Aided - CAPI.....	E
Persons Aided - Medi-Cal Only.....	F
Persons Aided - Food Stamps.....	G
Persons Aided - IHSS.....	H
Unemployment Rate - Los Angeles County.....	I
<u>Glossary</u>	i



All Aids Cases, Persons and Expenditures November 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	179,511	106,962	478	4,593	721,352	491,625	182,289	1,382,760
Persons	440,023	107,656	566	5,147	1,696,764	1,057,476	182,289	2,428,279
Expenditures (millions)	\$87.75	\$22.69	\$0.18	\$3.93		\$164.10	\$130.64	\$409.30
Cost Per Case	\$488.84	\$212.16	\$366.83	\$855.03		\$333.80	\$716.69	\$296.00

Comparison with Prior Month

Cases:	This Month	179,511	106,962	478	4,593	721,352	491,625	182,289	1,382,760
	Last Month	180,779	109,570	450	4,434	718,900	492,534	182,917	1,384,330
	Change	-0.7%	-2.4%	6.2%	3.6%	0.3%	-0.2%	-0.3%	-0.1%
Persons:	This Month	440,023	107,656	566	5,147	1,696,764	1,057,476	182,289	2,428,279
	Last Month	443,415	110,285	533	4,959	1,693,154	1,058,355	182,917	2,429,646
	Change	-0.8%	-2.4%	6.2%	3.8%	0.2%	-0.1%	-0.3%	-0.1%
Expenditures: (millions)	This Month	\$87.75	\$22.69	\$0.18	\$3.93		\$164.10	\$130.64	\$409.30
	Last Month	\$88.56	\$23.01	\$0.16	\$3.73		\$164.24	\$134.83	\$414.54
	Change	-0.9%	-1.4%	8.3%	5.2%		-0.1%	-3.1%	-1.3%

* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

** These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.



DPSS Caseload Characteristics Los Angeles County Totals November 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Total Aided								
Cases		179,511	106,962	478	4,593	721,352	491,625	182,289
Persons		440,023	107,656	566	5,147	1,696,764	1,057,476	182,289
Age of Aided Persons								
	Under 1	18,688	3	1		50,495	28,197	9
	1-2	49,083				102,241	81,669	92
	3-5	71,234			2	146,300	126,036	562
	6-12	124,138			10	283,784	229,460	3,534
	13-15	46,342			5	110,767	83,289	1,847
	16-17	29,948	2		2	75,162	53,047	1,272
	18	5,288	2,559	13	2	44,739	22,798	663
	19	4,298	3,751	14	4	39,296	17,232	808
	20	5,302	3,880	12	5	35,328	15,866	747
	21-59	85,043	92,036	434	689	558,106	366,873	44,615
	60-65	582	5,147	55	514	31,822	20,358	17,976
	Over 65	77	278	37	3,914	218,724	12,651	110,164
	Total	440,023	107,656	566	5,147	1,696,764	1,057,476	182,289
Average Age of Aided Adults								
	Average Age	31	39	40	71	51	37	68
Gender of Aided Persons								
Adult	Male	19,055	71,270	282	1,755	278,542	186,902	62,911
	Female	75,030	36,381	283	3,373	530,110	268,876	112,062
Children	Male	172,885	1		10	447,403	302,218	4,815
	Female	173,052	4	1	9	440,709	299,479	2,501
Total		440,023	107,656	566	5,147	1,696,764	1,057,476	182,289



DPSS Caseload Characteristics Los Angeles County Totals November 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	419,818	99,249	1	15	1,178,277	972,334	N/A
Legal Immigrants	19,792	8,379	545	5,115	192,750	84,517	N/A
Other	352	24	18	14	1,375	580	N/A
Undocumented Immigrants	61	4	2	3	324,362	45	N/A
Total	440,023	107,656	566	5,147	1,696,764	1,057,476	N/A
Primary Language of Aided Cases							
Armenian	3,169	1,585	223	1,159	19,770	8,313	30,599
Cambodian	588	39		20	2,348	1,134	2,191
Chinese	446	115	30	145	23,210	2,984	14,179
English	110,700	98,943	60	322	331,587	313,346	69,749
Farsi	252	122	81	106	3,838	869	5,762
Korean	157	142	2	166	11,097	960	4,661
Other	345	88	19	106	4,765	917	2,967
Russian	253	98	25	177	4,233	661	7,365
Spanish	63,079	5,604	36	2,265	306,121	159,436	36,813
Tagalog	38	40	1	94	5,272	448	4,417
Vietnamese	484	186	1	33	9,111	2,557	3,586
Total	179,511	106,962	478	4,593	721,352	491,625	182,289
Ethnic Origin of Aided Persons							
American Indian / Alaskan Native	440	491			1,310	1,637	399
Asian	12,091	2,412	62	642	144,325	42,095	35,045
Black	89,306	45,848	16	65	120,963	200,542	32,537
Hispanic	290,481	33,823	39	2,545	1,215,671	677,026	51,101
Other	12,624	7,815	15	112	60,242	35,900	
White	35,081	17,267	434	1,783	154,253	100,276	63,207
Total	440,023	107,656	566	5,147	1,696,764	1,057,476	182,289



Cash Aid Programs Cases Aided by District November 2011

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,718	1,790	1,633	3,295	4,934	1,549	3,222	163	332	
003 Pasadena, San Fernando	2,698	204	873	1,621	8,787	3,368	4,940	479		
011 East Valley, Santa Clarita	10,506	930	4,484	5,092						
034 Lancaster Main District	11,878	1,200	2,806	7,872	6,092	2,740	2,859	493		
082 West Valley	8,578	724	3,486	4,368						
Division I	40,378	4,848	13,282	22,248	19,813	7,657	11,021	1,135	332	
010 Wilshire	1	1			5,237	2,102	2,928	207		4,593
012 Exposition Park	8,055	440	2,620	4,995						
038 Metro North	10,046	751	5,430	3,865					88	
060 Rancho Park	5,265	408	1,429	3,428	7,551	3,260	3,928	363		
014 Civic Center					6,532	1,535	4,836	161		
Division II	23,367	1,600	9,479	12,288	19,320	6,897	11,692	731	88	4,593
005 Belvedere	4,714	383	1,880	2,451	3	3				
006 Cudahy	6,296	505	2,613	3,178						
013 Metro Family	9,377	416	4,981	3,980						
015 Metro East Main Office	12,961	866	6,240	5,855	8,046	3,674	3,743	629	1	
017 Florence	7,921	422	3,899	3,600					1	
040 Norwalk	6,900	736	1,826	4,338						
070 Metro Special					13,925	4,780	8,527	618		
Division III	48,169	3,328	21,439	23,402	21,974	8,457	12,270	1,247	2	
008 Southwest Special	7			7	13,195	5,333	7,215	647		
026 Compton	10,434	664	3,663	6,107						
027 South Central	7,545	390	2,540	4,615	3,701	1,813	1,677	211		
031 South Family	10,557	709	3,633	6,215	1	1			8	
062 Paramount	5,315	417	1,627	3,271						
083 Southwest Family	13,447	810	3,945	8,692					4	
007 South Special					18,485	8,668	8,711	1,106		
Division IV	47,305	2,990	15,408	28,907	35,382	15,815	17,603	1,964	12	
004 El Monte	6,305	472	2,445	3,388						
020 San Gabriel Valley	5,071	605	1,880	2,586	6,943	3,217	3,219	507	44	
036 Pomona	8,916	770	2,798	5,348	3,530	1,612	1,728	190		
Division V GAIN Regions	20,292	1,847	7,123	11,322	10,473	4,829	4,947	697	44	
Total	179,511	14,613	66,731	98,167	106,962	43,655	57,533	5,774	478	4,593

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Cases Aided by District November 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	34,572	21,810	4,053	17,757	68,366
003 Pasadena, San Fernando	11,605	18,115	1,476	16,639	41,205
011 East Valley, Santa Clarita	28,646	23,851	6,220	17,631	63,003
034 Lancaster Main District	18,464	26,466	5,690	20,776	62,900
082 West Valley	52,365	22,675	5,049	17,626	83,618
090 Northridge Regional Medi-Cal District	56,777				56,777
Division I	202,429	112,917	22,488	90,429	375,869
010 Wilshire	21,117	15,793	26	15,767	46,741
012 Exposition Park	1,629	8,679	3,985	4,694	18,363
014 Civic Center	4,721	7,468	2	7,466	18,721
016 Medi Cal Outreach	6,601				6,601
038 Metro North	11,094	12,685	5,932	6,753	33,913
060 Rancho Park	19,615	20,426	2,951	17,475	52,857
080 Medi-Cal Long Term District	30,733				30,733
089 Medi-Cal Mail-In Application Center	2,458	1		1	2,459
092 Hawthorne Medi-Cal District	59,348	2		2	59,350
Division II	157,316	65,054	12,896	52,158	269,738
005 Belvedere	38,940	19,023	2,531	16,492	62,680
006 Cudahy	15,752	12,848	3,510	9,338	34,896
013 Metro Family	21,098	12,760	4,419	8,341	43,235
015 Metro East Main Office	5,892	24,001	6,967	17,034	50,901
017 Florence	13,219	13,201	4,073	9,128	34,342
040 Norwalk	23,831	13,270	3,735	9,535	44,001
070 Metro Special	27,283	33,396	5	33,391	74,604
Division III	146,015	128,499	25,240	103,259	344,659
007 South Special		22,186		22,186	40,671
008 Southwest Special	36,842	29,121	7	29,114	79,165
026 Compton	25,207	18,133	5,357	12,776	53,774
027 South Central	7,650	15,831	3,508	12,323	34,727
031 South Family	20,978	19,551	5,430	14,121	51,095
062 Paramount	14,739	10,342	2,768	7,574	30,396
083 Southwest Family	2,710	14,122	6,980	7,142	30,283
Division IV	108,126	129,286	24,050	105,236	320,111
004 El Monte	35,478	14,320	3,415	10,905	56,103
020 San Gabriel Valley	24,361	20,081	2,740	17,341	56,500
036 Pomona	31,870	21,466	4,917	16,549	65,782
Division V GAIN Regions	91,709	55,867	11,072	44,795	178,385
Eligibility Systems Division	694	2		2	696
DPSS Total****	706,289	491,625	95,746	395,879	1,671,747
Department of Health Services	872				872
Department of Children and Family Services	14,191				14,191
Grand Total****	721,352	491,625	95,746	395,879	1,686,810

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

[Back to Table of Contents](#)



Cash Aid Programs Persons Aided by District November 2011

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	17,426	2,998	3,126	12	3,019	2,712	5,559	5,101	1,597	3,334	170	405	
003 Pasadena, San Fernando	6,374	296	423	2	1,664	1,155	2,834	8,865	3,401	4,983	481		
011 East Valley, Santa Clarita	26,021	1,548	1,889	35	9,130	3,988	9,431						
034 Lancaster Main District	31,841	1,845	2,769	61	5,662	5,744	15,760	6,136	2,759	2,880	497		
082 West Valley	20,905	1,189	1,460	48	6,961	3,433	7,814						
Division I	102,567	7,876	9,667	158	26,436	17,032	41,398	20,102	7,757	11,197	1,148	405	
010 Wilshire	1		1					5,292	2,125	2,959	208		5,147
012 Exposition Park	18,783	643	939	42	5,058	3,243	8,858						
038 Metro North	22,515	1,148	1,405	39	10,461	2,907	6,555					99	
060 Rancho Park	11,951	647	815	19	2,596	2,404	5,470	7,590	3,277	3,948	365		
014 Civic Center								6,546	1,541	4,844	161		
Division II	53,250	2,438	3,160	100	18,115	8,554	20,883	19,428	6,943	11,751	734	99	5,147
005 Belvedere	11,733	605	820	9	3,880	1,796	4,623	3	3				
006 Cudahy	15,603	810	1,102	19	5,283	2,322	6,067						
013 Metro Family	22,135	639	843	23	10,511	2,778	7,341						
015 Metro East Main Office	31,619	1,341	1,785	39	13,071	4,197	11,186	8,085	3,696	3,758	631	1	
017 Florence	19,667	628	930	25	8,422	2,344	7,318					1	
040 Norwalk	17,582	1,187	1,573	16	3,603	3,292	7,911						
070 Metro Special								13,955	4,793	8,544	618		
Division III	118,339	5,210	7,053	131	44,770	16,729	44,446	22,043	8,492	12,302	1,249	2	
008 Southwest Special	21					6	15	13,247	5,357	7,239	651		
026 Compton	25,984	1,019	1,488	54	7,715	4,306	11,402						
027 South Central	18,813	589	859	31	5,456	2,908	8,970	3,714	1,821	1,682	211		
031 South Family	25,628	1,090	1,537	21	7,466	4,422	11,092	1	1			8	
062 Paramount	13,063	668	927	14	3,240	2,259	5,955						
083 Southwest Family	31,638	1,240	1,708	46	7,761	5,913	14,970					5	
007 South Special								18,568	8,711	8,749	1,108		
Division IV	115,147	4,606	6,519	166	31,638	19,814	52,404	35,530	15,890	17,670	1,970	13	
004 El Monte	15,711	717	1,014	16	4,964	2,553	6,447						
020 San Gabriel Valley	12,438	880	1,238	13	3,818	1,874	4,615	6,999	3,235	3,255	509	47	
036 Pomona	22,571	1,192	1,711	22	5,559	4,005	10,082	3,554	1,626	1,737	191		
Division V GAIN Regions	50,720	2,789	3,963	51	14,341	8,432	21,144	10,553	4,861	4,992	700	47	
Total	440,023	22,919	30,362	606	135,300	70,561	180,275	107,656	43,943	57,912	5,801	566	5,147

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.

[Back to Table of Contents](#)



Supplemental Programs Persons Aided by District November 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	68,958	46,308	10,647	35,661	138,198
003 Pasadena, San Fernando	24,711	26,772	3,355	23,417	66,722
011 East Valley, Santa Clarita	75,623	58,606	14,675	43,931	160,250
034 Lancaster Main District	56,081	64,173	14,247	49,926	158,231
082 West Valley	117,321	54,296	11,884	42,412	192,522
090 Northridge Regional Medi-Cal District	102,498				102,498
Division I	445,192	250,155	54,808	195,347	818,421
010 Wilshire	39,065	24,344	47	24,297	73,849
012 Exposition Park	11,891	22,900	8,640	14,260	53,574
014 Civic Center	4,738	7,501	2	7,499	18,785
016 Medi Cal Outreach	9,279				9,279
038 Metro North	35,981	31,313	12,221	19,092	89,908
060 Rancho Park	36,309	33,207	6,623	26,584	89,057
080 Medi-Cal Long Term District	31,134				31,134
089 Medi-Cal Mail-In Application Center	4,145	3		3	4,148
092 Hawthorne Medi-Cal District	139,463	3		3	139,466
Division II	312,005	119,271	27,533	91,738	509,200
005 Belvedere	99,587	48,657	6,036	42,621	159,980
006 Cudahy	45,870	34,973	8,289	26,684	96,446
013 Metro Family	66,596	33,134	9,390	23,744	121,865
015 Metro East Main Office	32,016	50,019	15,835	34,184	121,740
017 Florence	46,214	35,690	9,081	26,609	101,572
040 Norwalk	56,647	36,106	9,459	26,647	110,335
070 Metro Special	59,976	53,985	6	53,979	127,916
Division III	406,906	292,564	58,096	234,468	839,854
007 South Special		22,428		22,428	40,996
008 Southwest Special	80,800	46,068	15	46,053	140,136
026 Compton	69,879	49,627	12,683	36,944	145,490
027 South Central	28,192	35,655	7,946	27,709	86,374
031 South Family	58,164	48,006	12,284	35,722	131,807
062 Paramount	39,402	27,981	6,586	21,395	80,446
083 Southwest Family	18,666	37,540	15,684	21,856	87,849
Division IV	295,103	267,305	55,198	212,107	713,098
004 El Monte	82,634	38,322	8,291	30,031	136,667
020 San Gabriel Valley	54,501	39,323	6,461	32,862	113,308
036 Pomona	76,779	50,534	12,022	38,512	153,438
Division V GAIN Regions	213,914	128,179	26,774	101,405	403,413
Eligibility Systems Division	928	2		2	930
DPSS Total****	1,674,048	1,057,476	222,409	835,067	3,467,205
Department of Health Services	1,184				1,184
Department of Children and Family Services	21,532				21,532
Grand Total****	1,696,764	1,057,476	222,409	835,067	3,489,921

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

[Back to Table of Contents](#)



In-Home Supportive Services Caseload by Office

November 2011

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	11,990	229
074 IHSS Ops II El Monte	31,598	506
East Region Total	43,588	735
047 IHSS Ops III Metro IHSS	23,000	292
075 IHSS Ops III - Rancho Park	14,050	175
Metro West Region Total	37,050	467
001 IHSS Ops I Chatsworth	30,012	397
035 IHSS Ops I - Lancaster	6,937	148
073 IHSS Ops I - Burbank	23,983	241
North Region Total	60,932	786
077 IHSS Ops IV Hawthorne	40,719	888
South Region Total	40,719	888
Total	182,289	2,876

* Each IHSS consumer represents a separate case or Assistance Unit.



Application Processing Summary

November 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
Received*	12,833	22,073	123	347	28,656	52,160	4,302	120,494
Processed:								
Approvals	7,115	11,542	78	203	17,562	29,724	1,559	67,783
Non-Approvals	5,896	11,129	51	256	14,688	22,865	2,525	57,410
Total Processed (from current and prior months)	13,011	22,671	129	459	32,250	52,589	4,084	125,193
Approval Rate** (Approvals / Total Processed)	54.7%	50.9%	60.5%	44.2%	54.5%	56.5%	38.2%	54.1%

Comparison with Prior Month

Application Received								
This Month	12,833	22,073	123	347	28,656	52,160	4,302	120,494
Last Month	13,139	22,487	134	448	33,937	54,002	4,557	128,704
Percent Change	-2.3%	-1.8%	-8.2%	-22.5%	-15.6%	-3.4%	-5.6%	-6.4%
Total Processed								
This Month	13,011	22,671	129	459	32,250	52,589	4,084	125,193
Last Month	13,268	22,184	136	533	31,731	52,691	3,801	124,344
Percent Change	-1.9%	2.2%	-5.1%	-13.9%	1.6%	-0.2%	7.4%	0.7%
Approval Rate								
This Month	54.7%	50.9%	60.5%	44.2%	54.5%	56.5%	38.2%	54.1%
Last Month	53.6%	50.3%	64.0%	68.1%	55.3%	56.7%	43.3%	54.5%
Percent Change	2.1%	1.2%	-5.5%	-35.1%	-1.6%	-0.4%	-11.9%	-0.7%

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

** Total approvals are divided by total disposed.



CalWORKs Application Processing by District

November 2011

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	488	45	41	197	283	237	520	99.81	0.19
003 Pasadena	243	8	29	82	119	168	287	95.82	4.18
011 East Valley Main District	955	44	141	291	476	466	942	97.56	2.44
034 Lancaster Main District	955	55	126	361	542	458	1,000	98.50	1.50
082 West Valley District	690	28	72	200	300	410	710	99.15	0.85
Division I	3,331	180	409	1,131	1,720	1,739	3,459	98.35	1.65
012 Exposition Park	462	10	51	183	244	174	418	98.80	1.20
038 Metro North	559	32	110	203	345	211	556	99.82	0.18
060 Rancho Park	379	14	37	146	197	220	417	97.36	2.64
Division II	1,400	56	198	532	786	605	1,391	98.78	1.22
005 Belvedere	565	31	62	142	235	274	509	81.14	18.86
006 Cudahy	419	21	65	150	236	129	365	98.63	1.37
013 Metro Family	712	29	169	263	461	290	751	98.40	1.60
015 Metro East	590	44	113	239	396	243	639	98.90	1.10
017 Florence	427	21	90	126	237	195	432	97.92	2.08
040 Norwalk	473	38	44	175	257	214	471	93.21	6.79
070 Metro Special						2	2	100.00	0.00
Division III	3,186	184	543	1,095	1,822	1,347	3,169	94.92	5.08
007 South Special	1					1	1	100.00	0.00
008 Southwest Special						1	1	100.00	0.00
026 Compton	792	34	114	256	404	347	751	98.40	1.60
027 South Central	422	15	77	210	302	178	480	93.96	6.04
031 South Family	725	36	108	273	417	334	751	94.54	5.46
062 Paramount	457	20	51	153	224	215	439	99.54	0.46
083 Southwest Family	861	35	99	353	487	340	827	96.49	3.51
Division IV	3,258	140	449	1,245	1,834	1,416	3,250	96.52	3.48
004 El Monte	558	27	73	206	306	303	609	96.06	3.94
020 San Gabriel Valley	350	30	58	156	244	149	393	98.47	1.53
036 Pomona	750	26	90	287	403	337	740	95.68	4.32
Medi-Cal Operations Division	1,658	83	221	649	953	789	1,742	96.44	3.56
Total	12,833	643	1,820	4,652	7,115	5,896	13,011	96.85	3.15

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



General Relief Application Processing by District

November 2011

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	854	477	373	850	95.65	3.53	0.47	0.35
003 Pasadena	2,204	887	1,317	2,204	94.15	4.99	0.64	0.23
011 East Valley Main District			4	4	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,529	705	846	1,551	98.58	1.10	0.13	0.19
082 West Valley District			6	6	100.00	0.00	0.00	0.00
Division I	4,587	2,069	2,546	4,615	95.93	3.40	0.43	0.24
010 Wilshire	1,123	550	589	1,139	91.57	5.97	1.05	1.40
014 Civic Center	1,018	522	466	988	89.68	8.50	0.81	1.01
060 Rancho Park	1,517	785	782	1,567	86.98	10.91	0.96	1.15
Division II	3,658	1,857	1,837	3,694	89.12	8.74	0.95	1.19
005 Belvedere		3		3	66.67	33.33	0.00	0.00
015 Metro East	1,836	964	878	1,842	95.44	3.47	0.65	0.43
070 Metro Special	2,339	1,359	1,001	2,360	89.07	10.17	0.64	0.13
Division III	4,175	2,326	1,879	4,205	91.84	7.25	0.64	0.26
007 South Special	3,623	1,991	1,894	3,885	89.52	8.57	1.34	0.57
008 Southwest Special	2,257	1,391	1,060	2,451	91.76	5.71	1.84	0.69
027 South Central	1,128	573	467	1,040	95.38	2.40	1.35	0.87
031 South Family			1	1	100.00	0.00	0.00	0.00
Division IV	7,008	3,955	3,422	7,377	91.09	6.75	1.50	0.65
004 El Monte			2	2	50.00	0.00	0.00	50.00
020 San Gabriel Valley	1,586	860	821	1,681	90.72	8.27	0.36	0.65
036 Pomona	1,059	475	622	1,097	86.51	11.94	0.82	0.73
Medi-Cal Operations Division	2,645	1,335	1,445	2,780	89.03	9.71	0.54	0.72
Total	22,073	11,542	11,129	22,671	91.64	6.85	0.92	0.59

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Refugee Application Processing by District

November 2011

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	67	55	28	83	100.00	0.00
Division I	67	55	28	83	100.00	0.00
038 Metro North	30	13	5	18	100.00	0.00
Division II	30	13	5	18	100.00	0.00
070 Metro Special	1					
Division III	1					
008 Southwest Special	1		1	1	100.00	0.00
031 South Family	2	2		2	100.00	0.00
083 Southwest Family	1					
Division IV	4	2	1	3	100.00	0.00
020 San Gabriel Valley	21	8	17	25	100.00	0.00
Medi-Cal Operations Division	21	8	17	25	100.00	0.00
Total	123	78	51	129	100.00	0.00

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Medical Assistance Only Application Processing November 2011

Processing Time ****

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	655	438	329	767	82.86	17.14	68.97	31.03
003 Pasadena	377	195	246	441	95.32	4.68	71.43	28.57
011 East Valley Main District	936	619	513	1,132	90.24	9.76	72.09	27.91
034 Lancaster Main District	595	361	301	662	86.66	13.34	59.09	40.91
082 West Valley District	1,025	592	707	1,299	79.71	20.29	52.00	48.00
090 Northridge Regional Medi-Cal District	3,760	2,501	2,779	5,280	95.17	4.83	61.62	38.38
Division I	7,348	4,706	4,875	9,581	90.68	9.32	62.13	37.87
010 Wilshire	823	434	401	835	95.85	4.15	43.24	56.76
012 Exposition Park	6	24	1	25	96.00	4.00	0	0
014 Civic Center	74	27	69	96	97.53	2.47	78.57	21.43
016 Medi Cal Outreach	4,812	4,712	373	5,085	94.74	5.26	43.32	56.68
038 Metro North	182	39	151	190	30.11	69.89	50.00	50.00
060 Rancho Park	512	311	319	630	91.24	8.76	36.96	63.04
080 Medi-Cal Long Term District	1,493	590	1,044	1,634	86.80	13.20	65.48	34.52
089 Medi-Cal Mail-In Application Center	5,011	1,571	3,477	5,048	85.51	14.49	100.00	0.00
092 Hawthorne Medi-Cal District	162	90	164	254	29.33	70.67	21.43	78.57
Division II	13,075	7,798	5,999	13,797	88.28	11.72	50.38	49.62
005 Belvedere	730	446	311	757	88.60	11.40	80.56	19.44
006 Cudahy	530	246	314	560	84.80	15.20	66.67	33.33
013 Metro Family	17	33	6	39	86.49	13.51	0.00	100.00
015 Metro East	257	174	101	275	99.25	0.75	55.56	44.44
017 Florence	246	141	132	273	95.44	4.56	55.56	44.44
040 Norwalk	817	482	253	735	90.69	9.31	47.62	52.38
070 Metro Special	845	446	478	924	96.46	3.54	21.92	78.08
Division III	3,442	1,968	1,595	3,563	91.76	8.24	47.16	52.84
007 South Special	1	0	1	1	100.00	0.00	0	0
008 Southwest Special	676	439	425	864	69.27	30.73	55.17	44.83
026 Compton	486	272	248	520	94.59	5.41	61.90	38.10
027 South Central	172	129	84	213	89.32	10.68	40.00	60.00
031 South Family	513	293	262	555	89.46	10.54	54.55	45.45
062 Paramount	302	184	121	305	96.26	3.74	72.73	27.27
083 Southwest Family	15	34	5	39	94.87	5.13	0	0
Division IV	2,165	1,351	1,146	2,497	84.42	15.58	57.58	42.42
004 El Monte	537	331	250	581	84.48	15.52	79.17	20.83
020 San Gabriel Valley	377	322	152	474	95.55	4.45	37.21	62.79
036 Pomona	706	331	313	644	78.18	21.82	57.69	42.31
Medi-Cal Operations Division	1,620	984	715	1,699	85.02	14.98	53.76	46.24
Eligibility Systems Division	18	0	2	2	100.00	0.00	0	0
DPSS Total	27,668	16,807	14,332	31,139	88.89	11.11	56.67	43.33
Department of Health Services	800	606	350	956	44.03	55.97	25.49	74.51
Department of Children and Family Services	187	149	6	155	96.08	3.92	100.00	0.00
Unknown	1	0	0	0	0	0	0	0

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** Of the 32,250 applications processed during the month, 29,918 were regular and 2,332 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

**** Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

[Back to Table of Contents](#)



Medical Assistance Only Application Processing

November 2011

Processing Time ****

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
Grand Total	28,656	17,562	14,688	32,250	88.20	11.80	50.46	49.54

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** Of the 32,250 applications processed during the month, 29,918 were regular and 2,332 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

**** Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



Food Stamp Application Processing by District

November 2011

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,278	258	1,083	1,341	149	810	959	2,300	98.53	93.24	94.17
003 Pasadena	3,040	83	1,468	1,551	104	1,460	1,564	3,115	87.70	96.86	96.31
011 East Valley Main District	2,276	274	1,180	1,454	207	619	826	2,280	96.67	96.55	96.58
034 Lancaster Main District	3,216	272	1,356	1,628	216	1,358	1,574	3,202	98.16	97.61	97.69
082 West Valley District	1,833	219	871	1,090	215	632	847	1,937	97.93	96.21	96.59
Division I	12,643	1,106	5,958	7,064	891	4,879	5,770	12,834	96.85	96.27	96.36
010 Wilshire	2,468		1,396	1,396		1,048	1,048	2,444		97.14	97.14
012 Exposition Park	443	205	84	289	133	7	140	429	94.97	91.21	94.17
014 Civic Center	1,099		497	497		613	613	1,110		92.97	92.97
016 Medi Cal Outreach	4					4	4	4		100.00	100.00
038 Metro North	418	197	75	272	130	8	138	410	99.08	98.80	99.02
060 Rancho Park	2,740	156	1,352	1,508	103	1,213	1,316	2,824	96.91	94.46	94.69
089 Medi-Cal Mail-In Application Center	1					1	1	1		100.00	100.00
Division II	7,173	558	3,404	3,962	366	2,894	3,260	7,222	96.97	95.25	95.47
005 Belvedere	1,597	169	730	899	139	476	615	1,514	76.30	89.39	86.72
006 Cudahy	1,075	123	523	646	54	446	500	1,146	97.18	94.94	95.29
013 Metro Family	467	216	116	332	128	6	134	466	90.41	86.89	89.48
015 Metro East	2,798	242	1,425	1,667	149	1,027	1,176	2,843	92.33	95.55	95.11
017 Florence	800	203	291	494	108	207	315	809	98.39	96.18	97.03
040 Norwalk	1,104	192	511	703	137	363	500	1,203	60.49	89.13	81.30
070 Metro Special	3,853		2,248	2,248		1,685	1,685	3,933		95.19	95.19
Division III	11,694	1,145	5,844	6,989	715	4,210	4,925	11,914	85.16	93.98	92.61
007 South Special	3,675		2,140	2,140		1,552	1,552	3,692		95.07	95.07
008 Southwest Special	3,642		2,009	2,009		1,700	1,700	3,709		87.60	87.60
026 Compton	1,409	220	505	725	201	495	696	1,421	97.86	91.90	93.67
027 South Central	1,823	168	874	1,042	80	711	791	1,833	83.47	95.90	94.22
031 South Family	1,600	300	653	953	188	494	682	1,635	89.55	87.53	88.13
062 Paramount	800	119	384	503	96	187	283	786	98.60	97.55	97.84
083 Southwest Family	963	428	150	578	321	68	389	967	93.32	85.32	91.52
Division IV	13,912	1,235	6,715	7,950	886	5,207	6,093	14,043	92.74	91.81	91.95
004 El Monte	1,527	219	655	874	126	497	623	1,497	70.43	83.77	80.69
020 San Gabriel Valley	2,476	144	1,355	1,499	56	1,019	1,075	2,574	90.00	95.11	94.72
036 Pomona	2,680	250	1,134	1,384	190	921	1,111	2,495	81.82	82.14	82.08
Medi-Cal Operations Division	6,683	613	3,144	3,757	372	2,437	2,809	6,566	79.49	87.99	86.72
099 LEADER Application Development	55		2	2		8	8	10		100.00	100.00
Eligibility Systems Division	55		2	2		8	8	10		100.00	100.00
Total	52,160	4,657	25,067	29,724	3,230	19,635	22,865	52,589	90.83	93.39	93.01

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** All members of the Food Stamp household received CalWORKs assistance during the month.

**** None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.

[Back to Table of Contents](#)



In-Home Supportive Services Application Processing by Office

November 2011

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	359	103	185	288
074 IHSS Ops II El Monte	562	260	231	491
East Region	921	363	416	779
047 IHSS Ops III Metro IHSS	462	184	234	418
075 La Cienega IHSS	295	85	220	305
Metro West Region	757	269	454	723
001 IHSS Ops I Chatsworth	620	247	313	560
035 IHSS Ops I - Lancaster	231	89	117	206
073 IHSS Ops I - Burbank	299	152	298	450
North Region	1,150	488	728	1,216
077 IHSS Ops IV Hawthorne	1,474	439	927	1,366
South Region	1,474	439	927	1,366
Total	4,302	1,559	2,525	4,084

* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



Cash Aid Programs Terminations by District November 2011

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	418	89	72	257	661	351	310	34	
003 Pasadena, San Fernando	213	19	54	140	1,569	886	683		
011 East Valley, Santa Clarita	877	113	253	511					
034 Lancaster Main District	1,396	211	222	963	1,023	633	390		
082 West Valley	877	97	251	529					
Division I	3,781	529	852	2,400	3,253	1,870	1,383	34	
010 Wilshire					958	540	418		73
012 Exposition Park	819	64	188	567					
014 Civic Center					903	410	493		
038 Metro North	722	87	247	388				20	
060 Rancho Park	585	71	100	414	1,363	816	547		
Division II	2,126	222	535	1,369	3,224	1,766	1,458	20	73
005 Belvedere	420	52	101	267					
006 Cudahy	736	70	255	411					
013 Metro Family	866	55	339	472					
015 Metro East Main Office	998	119	363	516	1,445	936	509		
017 Florence	634	57	238	339					
040 Norwalk	603	93	107	403					
070 Metro Special					2,223	1,178	1,045		
Division III	4,257	446	1,403	2,408	3,668	2,114	1,554		
007 South Special					3,535	2,129	1,406		
008 Southwest Special					2,563	1,394	1,169		
026 Compton	1,214	121	296	797					
027 South Central	623	34	146	443	739	438	301		
031 South Family	955	91	225	639	3	2	1		
062 Paramount	527	63	98	366					
083 Southwest Family	1,287	106	250	931					
Division IV	4,606	415	1,015	3,176	6,840	3,963	2,877		
004 El Monte	517	66	155	296					
020 San Gabriel Valley	453	63	117	273	1,198	760	438	11	
036 Pomona	830	105	159	566	679	447	232		
Division V GAIN Regions	1,800	234	431	1,135	1,877	1,207	670	11	
Total	16,570	1,846	4,236	10,488	18,862	10,920	7,942	65	73

* Numbers for these offices include both the Main and Branch offices.

** This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Terminations by District November 2011

District*	Medical Assistance Only	Food Stamps			Total All Aids** Cash Aid and Supplemental Programs
		Total	PAFS	NAFS	
002 Glendale	470	1,730	161	1,569	3,313
003 Pasadena, San Fernando	217	1,817	79	1,738	3,816
011 East Valley, Santa Clarita	573	2,427	418	2,009	3,877
034 Lancaster Main District	525	2,826	514	2,312	5,770
082 West Valley	1,013	2,433	408	2,025	4,323
090 Northridge Regional Medi-Cal District	1,148				1,148
Division I	3,946	11,233	1,580	9,653	22,247
010 Wilshire	331	1,657		1,657	3,019
012 Exposition Park	44	793	272	521	1,656
014 Civic Center	31	665		665	1,599
016 Medi Cal Outreach	1,772	1		1	1,773
038 Metro North	159	925	321	604	1,826
060 Rancho Park	330	2,059	220	1,839	4,337
080 Medi-Cal Long Term District	389				389
089 Medi-Cal Mail-In Application Center	34				34
092 Hawthorne Medi-Cal District	869	1		1	870
Division II	3,959	6,101	813	5,288	15,503
005 Belvedere	857	1,995	130	1,865	3,272
006 Cudahy	494	1,599	338	1,261	2,829
013 Metro Family	332	1,128	323	805	2,326
015 Metro East Main Office	160	2,230	416	1,814	4,833
017 Florence	286	1,058	242	816	1,978
040 Norwalk	683	1,234	243	991	2,520
070 Metro Special	568	3,150		3,150	5,941
Division III	3,380	12,394	1,692	10,702	23,699
007 South Special		2,521		2,521	6,056
008 Southwest Special	663	3,574		3,574	6,800
026 Compton	626	2,194	515	1,679	4,034
027 South Central	183	1,601	226	1,375	3,146
031 South Family	472	2,046	373	1,673	3,476
062 Paramount	336	1,002	205	797	1,865
083 Southwest Family	131	1,203	478	725	2,621
Division IV	2,411	14,141	1,797	12,344	27,998
004 El Monte	514	1,256	202	1,054	2,287
020 San Gabriel Valley	370	1,939	196	1,743	3,971
036 Pomona	673	2,491	371	2,120	4,673
Division V GAIN Regions	1,557	5,686	769	4,917	10,931
880 LEADER Application Development		1		1	1
Eligibility Systems Division		1		1	1
DPSS Total**	15,253	49,556	6,651	42,905	103,255
Department of Health Services	33				33
Department of Children and Family Services	74				74
Grand Total**	15,360	49,556	6,651	42,905	103,362

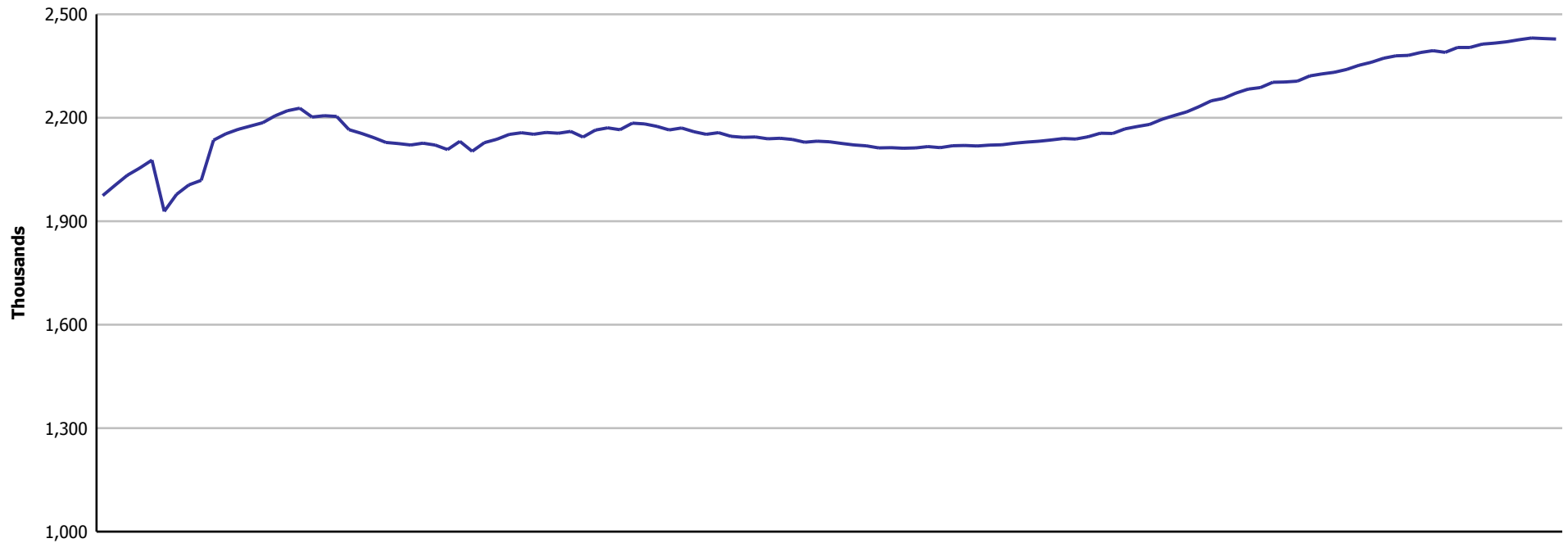
* Numbers for Main Districts include both Main and Branch offices.

** DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



Persons Aided - All Aids Combined

January 2002 to November 2011

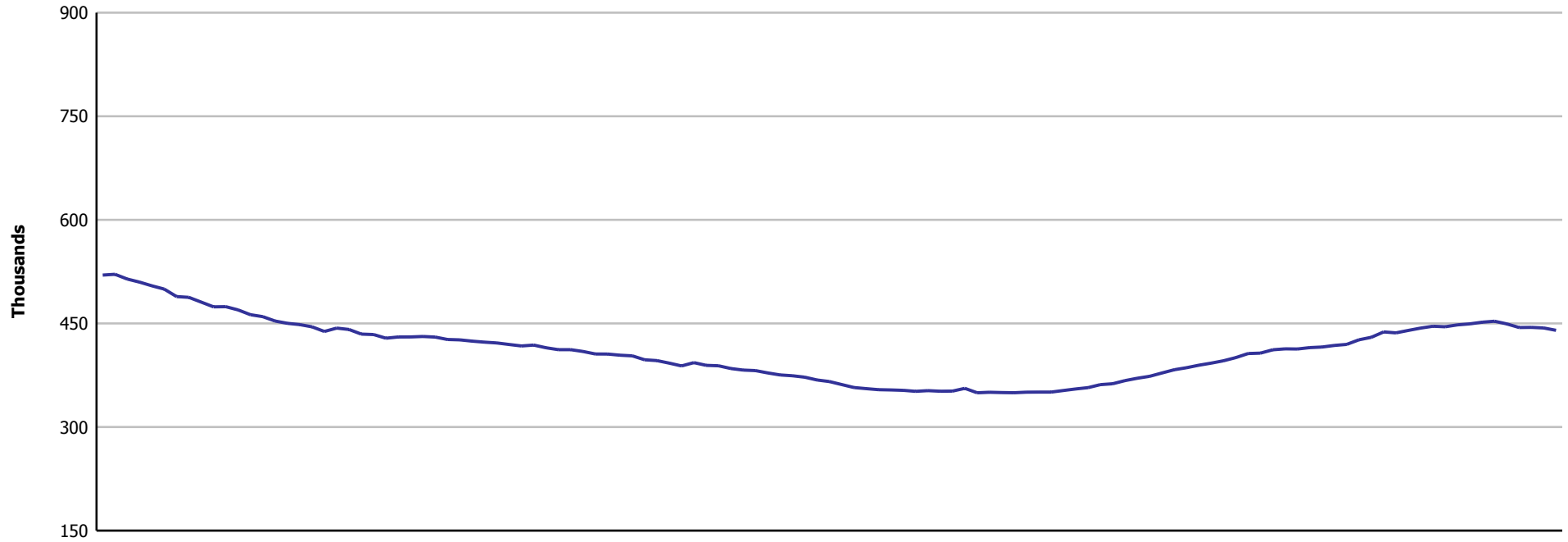


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585
February	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716
March	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761
April	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859
May	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553
June	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384
July	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344
August	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295
September	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316
October	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646
November	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279
December	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	



Persons Aided - CalWORKs

January 2002 to November 2011

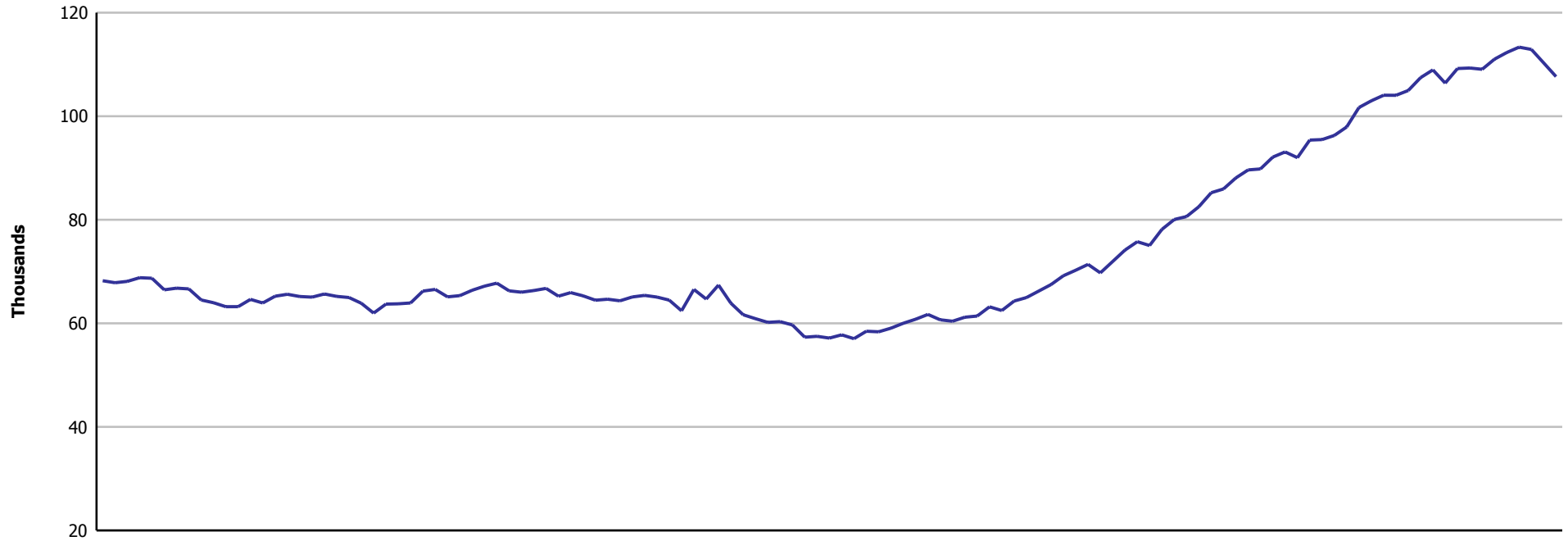


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949
February	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154
March	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929
April	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363
May	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770
June	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164
July	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303
August	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096
September	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308
October	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415
November	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023
December	469,554	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	



Persons Aided - General Relief

January 2002 to November 2011



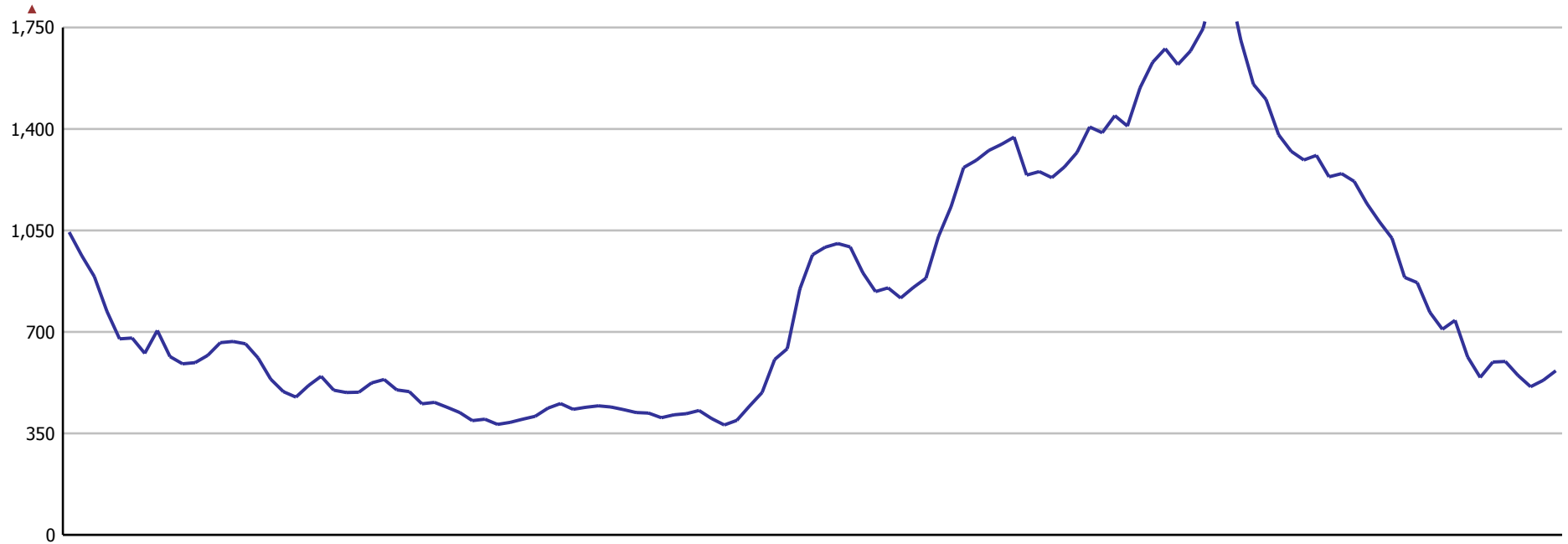
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951
February	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390
March	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212
April	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311
May	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062
June	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018
July	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308
August	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344
September	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898
October	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285
November	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656
December	63,215	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	

NOTE: Includes refugees on GR.



Persons Aided - Refugee

January 2002 to November 2011



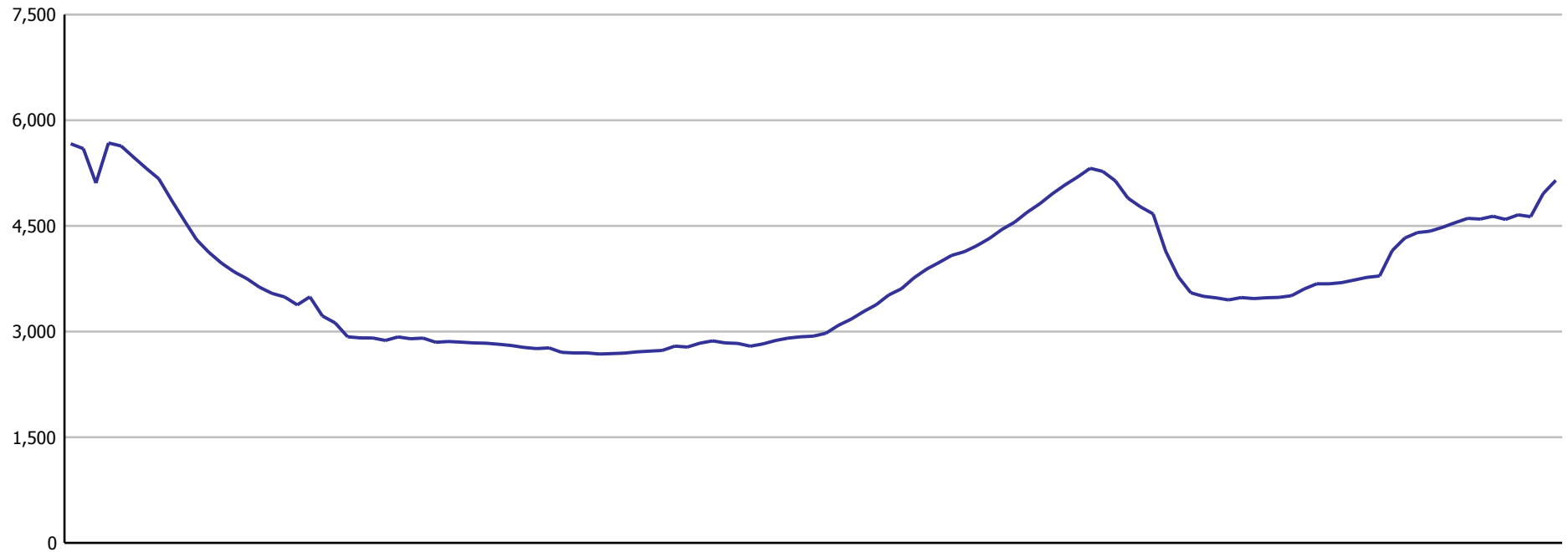
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,044	663	524	399	414	992	1,292	1,410	1,380	768
February	963	667	536	409	418	1,005	1,326	1,542	1,323	709
March	891	659	500	437	429	993	1,347	1,630	1,293	740
April	771	610	494	453	401	904	1,372	1,677	1,309	614
May	676	537	452	433	379	839	1,241	1,622	1,235	543
June	679	494	457	440	395	852	1,253	1,669	1,246	596
July	626	475	440	445	444	817	1,232	1,746	1,219	598
August	705	515	422	441	491	853	1,269	1,793	1,143	550
September	615	547	394	432	605	885	1,319	1,786	1,080	511
October	590	499	399	422	642	1,029	1,407	1,706	1,023	533
November	594	491	381	420	848	1,132	1,387	1,554	888	566
December	619	492	388	404	966	1,267	1,446	1,502	870	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



Persons Aided - CAPI*

January 2002 to November 2011



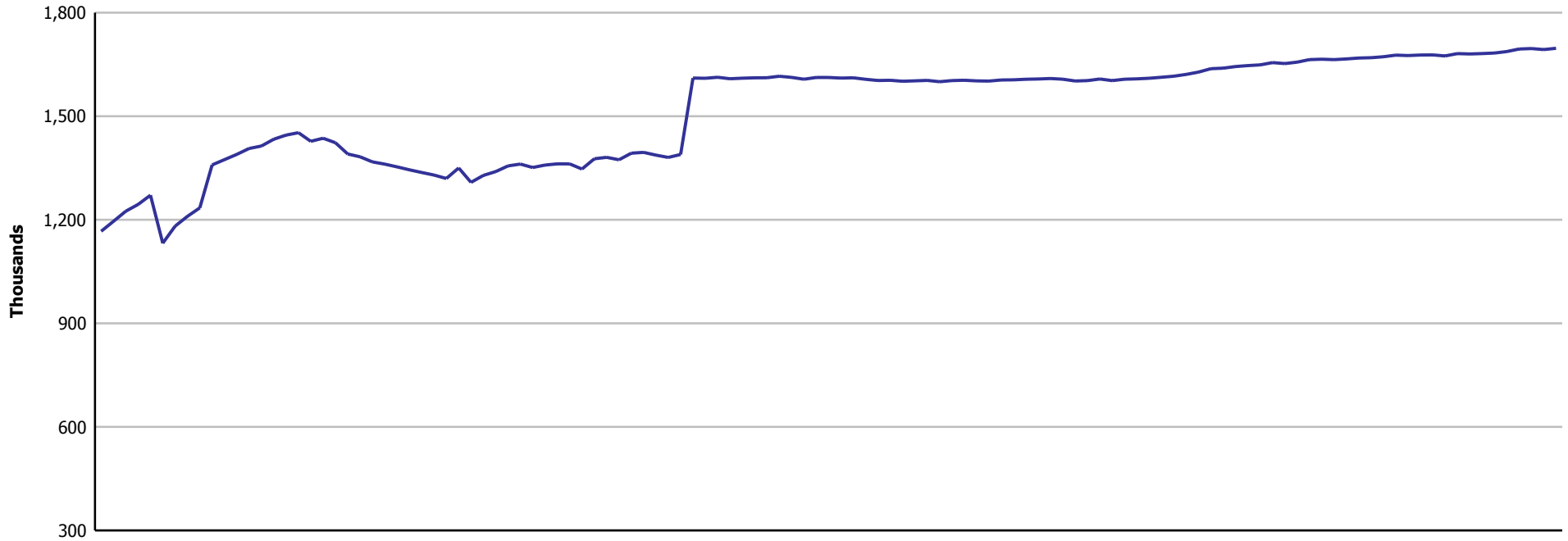
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	5,666	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425
February	5,597	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480
March	5,108	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546
April	5,678	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607
May	5,635	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597
June	5,474	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637
July	5,317	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592
August	5,169	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657
September	4,867	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631
October	4,582	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	4,959
November	4,304	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	5,147
December	4,121	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	

*Cash Assistance Program for Immigrants



Persons Aided - Medical Assistance Only

January 2002 to November 2011



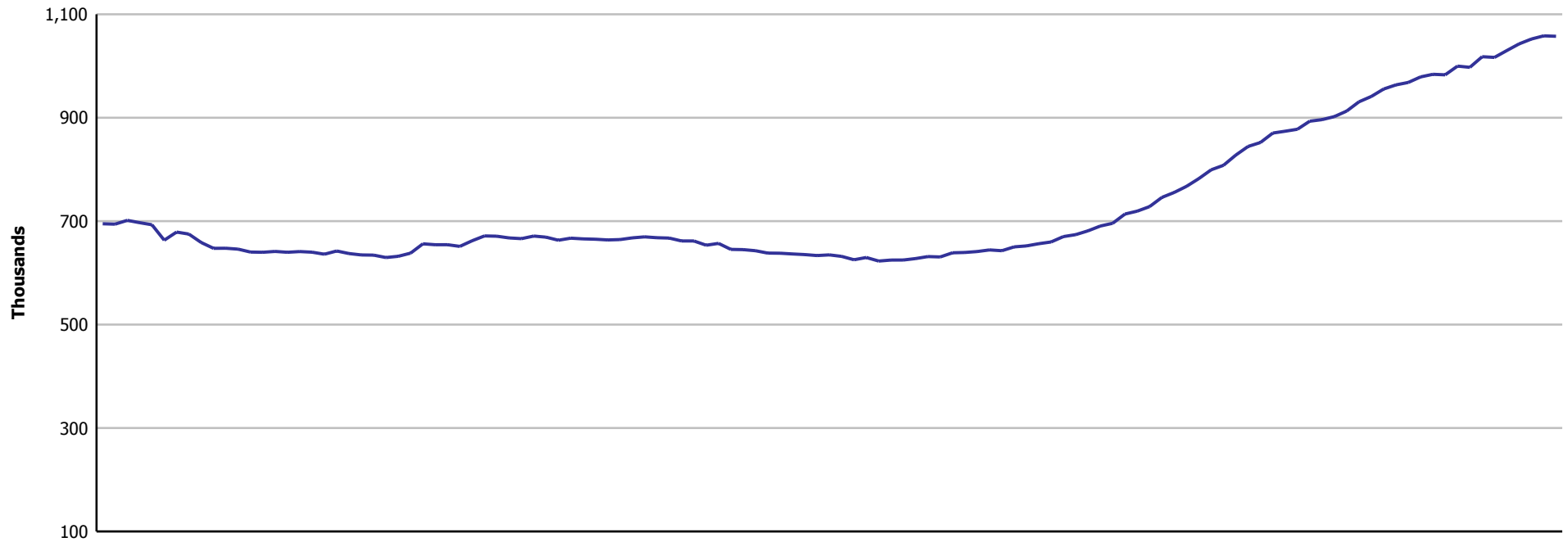
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657
February	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595
March	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467
April	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359
May	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497
June	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049
July	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322
August	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711
September	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079
October	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154
November	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764
December	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



Persons Aided - Food Stamps

January 2002 to November 2011

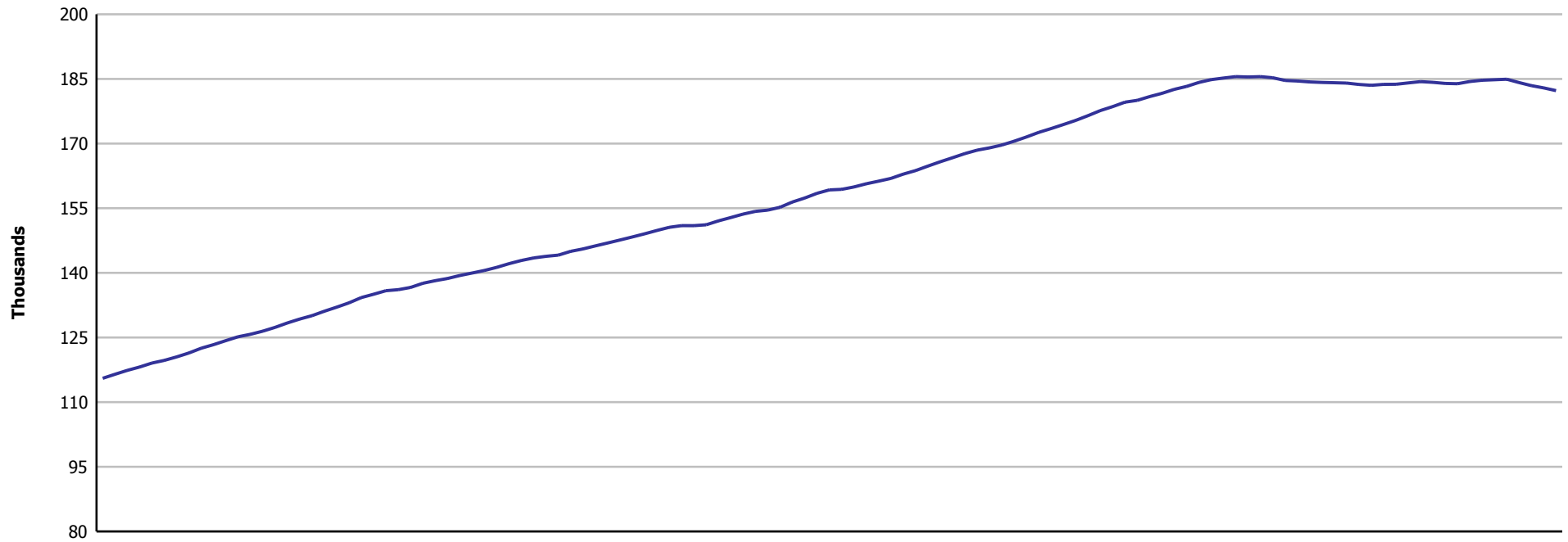


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972
February	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952
March	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836
April	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431
May	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987
June	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668
July	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907
August	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754
September	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181
October	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355
November	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476
December	645,854	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	



Persons Aided - IHSS*

January 2002 to November 2011



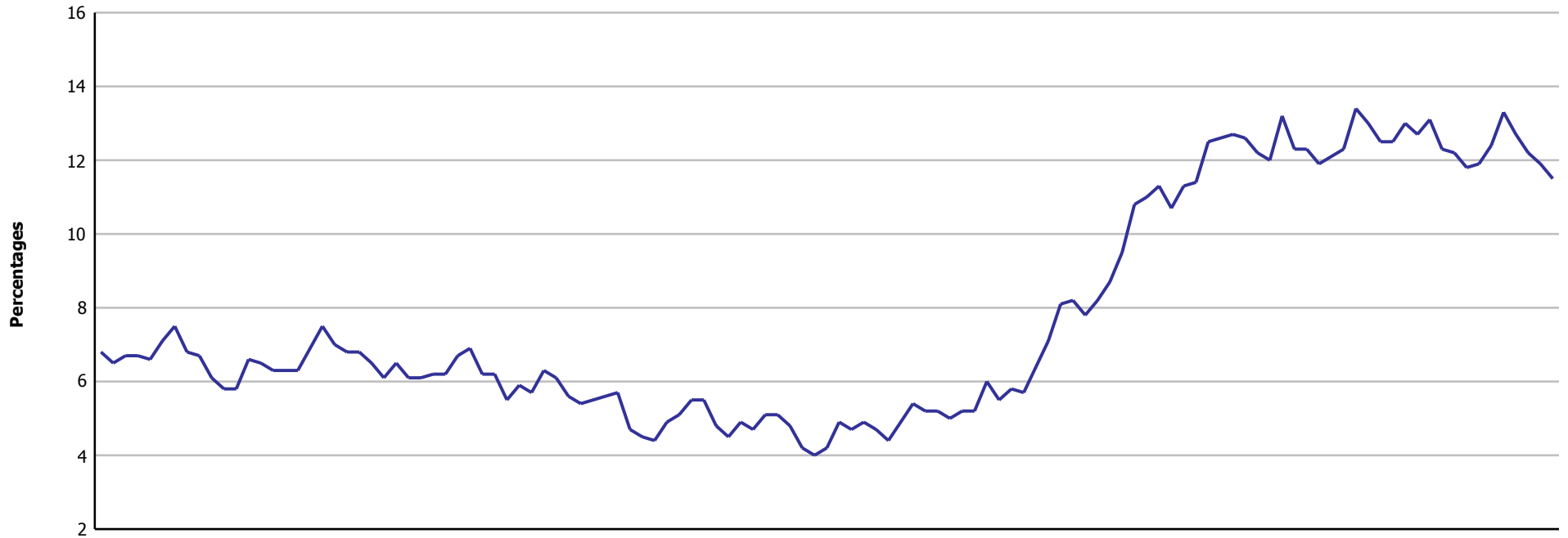
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215
February	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956
March	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891
April	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407
May	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698
June	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815
July	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933
August	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153
September	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444
October	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917
November	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289
December	125,180	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	

*In-Home Supportive Services



Unemployment Rate - Los Angeles County

January 2002 to November 2011



	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	6.80	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10
February	6.50	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30
March	6.70	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20
April	6.70	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80
May	6.60	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90
June	7.10	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40
July	7.50	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30
August	6.80	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70
September	6.70	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20
October	6.10	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90
November	5.80	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50
December	5.80	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	

NOTE: Data is not seasonally adjusted.

Glossary

Department of Public Social Services (DPSS) administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

California Work Opportunity and Responsibility to Kids (CalWORKs) provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

Cash Assistance Program to Immigrants (CAPI) provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

The Food Stamp Program helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

In-Home Supportive Services (IHSS) enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

Medical Assistance Only (MAO) provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.